

Emergency Relief Organisations - Brisbane

Inner Brisbane/Citywide						
Name	Info	ER open	Services	Conditions	Areas covered	Other info
3rd Space	505 Brunswick St, Fortitude Valley 4005 Phone: 3254 1144 Email: info@3rdspace.org.au Office hours: Mon-Sun 8.30am-4pm	Mon-Fri 9am - 12.30pm	Go cards and top ups, food vouchers / parcels, medication, rent arrears, utility bills and meals	No appointment required, just drop in.	City central and inner north / south suburbs.	Other services like day beds, showers, lockers depending on COVID guidelines. Health nurses and GP visits available.
Wesley Mission Queensland Brisbane Relief Hub	316 St Pauls Terrace, Fortitude Valley 4000 Phone: 1800 448 448 Email: contactus@wmq.org.au	Mon-Fri 10am-12pm; 1pm-3pm.	Food hampers Script subsidy <u>Meals:</u> Monday 6:30-7:15pm, Tuesday BBQ 10-11am, Wednesday 6:30-7:15pm, Thursday Soup 10-11am, Sunday 1pm-1:45pm	Proof of low income, and photo ID. Drop in for quick interview and collection. OR phone appt 'Click and collect'.	Citywide	During COVID – June Wednesdays - three clinics from 6-7pm: Sunny St doctors, 4 Voices digital mobile van, and a 15 minute mental health check.
Brisbane Youth Service	42 McLachlan St, Fortitude Valley Phone: 3620 2400 Email: admin@brisyouth.org Office hours: Mon-Fri 9am – 4pm	Mon-Fri 9am – 4pm Closed Wednesday mornings and for lunch	No fuel vouchers.	Appointment preferred Available to young people 12 – 25 years that are homeless or at-risk of homelessness only.	Inner Brisbane/Inner North Brisbane	www.brisyouth.org Need to speak with a youth worker and complete an assessment to determine if BYS can contribute to the need.
Community Bardon Neighbourhood Centre	180 Jubilee Tce, Bardon 4065 Phone: 3510 2700 Email: BardonNC@community.org.au Office hours: Mon 10.30am-12.30pm Thu 9.30am-11.30am	Mon-Fri 9am – 4pm	Emergency Relief from Bardon Neighbourhood Centre. Food parcels, meals, small bill support.	Phone to register assistance. Walk in available.	Inner Brisbane, Brisbane West, Brisbane North	NA
Community Newfarm Neighbourhood Centre	967 Brunswick St, Newfarm Phone: 3358 5600 Email: JennyR@community.org.au Office hours: Mon – Thurs 9am to 4pm	Mon-Thurs 9am – 4pm	Emergency Relief from Newfarm Neighbourhood Centre currently suspended until mid-July. Food parcels available.	Phone to register assistance.	Inner Brisbane,	Relocating from 860 Brunswick St to 967 Brunswick St mid-July.

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Hillsong Citycare	16 Rover Street, Mt Gravatt, 4122 Phone: 3422 8565 Email: citycare.brisbane@hillsong.com Office hours: Tue & Wed 10am – 1pm	CEASING 30 JUNE 2020 Tue & Wed 10am – 1pm	Food parcels	NA	All areas	
Salvation Army, Streetlevel	1 School St, Spring Hill E:	Mon-Fri	Food parcels, meals and small bill support.	NA	All areas	
The Salvation Army	Phone the National SAL line (1300 371 288) assessment line to be assessed for emergency relief.	Mon-Fri	Food vouchers and travel vouchers.	Proof of low income.	Brisbane	Call the assessment line. They send a voucher out to a local church to be picked up by the person (done within 24hrs).
Immigrant Women's Support Service	Phone: 3846 3490 Email: mail@iwss.org.au	Tues, Thurs 9am-12pm	People in distress can contact the service via the phone number and a caseworker will conduct an interview to ascertain their circumstances and discuss referral services.	Predominantly women from CALD background affected by domestic and/or sexual violence and those without access to income support		
Reach Out Community and Family Care	36 Baden Powell St, Everton Park Phone: 3355 7444 Email: info@mychurchbrisbane.com Office hours: Tue-Fri 9am-4pm, Sat 9am-12pm	Tue-Fri 9am-4pm Sat 9am-12pm.	Food parcels with minimum spend. Feeding 1 person is a minimum spend of \$15, feeding 2 or more is a minimum spend of \$30. The client chooses for themselves what they would like to eat and put it in their own parcels, no pricing on things, but handling fees depending on the item. The client can add to their parcel fruit and vegetables available on the day.	There are certain limits on particular items. Clients must bring in some form of photo ID	Any area	
St Vincent de Paul Helpline	Phone: 1800 846 643 to request assistance. Phone: 3831 2701 prior to arrival Spring Hill Support Centre at 365 Boundary Street Spring Hill	Tues and Thurs 9.30am-12.30pm	People can receive food, clothing, NILS, Education costs and other assistance on assessment.	Service is focused on assisting the homeless without a fixed address, or others unable to receive a home visitation	City wide	The days and times of assistance vary from suburb to suburb. We may be able to help with food, utility bills, clothing, No Interest Loans & education costs. To make an appointment and speak to someone about how we can

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						help please call the free 1800 846 643.
Trinity Centre Pantry	141 Brookes St, Fortitude Valley 4006 Trinity Hall, Church Street Entrance Phone: 3852 1635 Email: admin@trinityvalley.org.au	Food Parcels: 12pm-3pm, Tue to Fri ER: Thu, 12pm-3pm	Food parcels (Tue to Fri) Telstra vouchers (when available) Limited financial assistance (Thu) for: Utility bills, including electricity, gas, water and phone Rent arrears PBS prescriptions	No appointment required. Please bring ID. A waiting period applies after assistance has been received before accessing the service again.	Any area	
Anglicare	Clients are asked to please call 1300 114 397 and speak with our Intake and Assessment team regarding an appointment.	Monday and Tuesday 9am to 4pm from Stafford Office.	Assistance with bill payments and food vouchers.	Appointment only.	Brisbane North and Brisbane East	Telephone to make an appointment.
Australian Red Cross	Apply online - https://www.redcross.org.au/get-help/help-for-migrants-in-transition/help-for-migrants-in-transition	Apply online.	Financial relief to meet urgent needs during the COVID-19 pandemic for people on Temporary Visas. Accommodation, Food, bills or medicine.	Proof of Temporary Visa status. Proof that you are not eligible for State or Territory funds for temporary visa holders (except those delivered by Red Cross); and have no income or savings and no access to other support	Citywide	Small one-off payment.
Northern Suburbs						
Name	Info	ER open	Services	Conditions	Areas covered	Other info
Anglicare	Phone (for appointments): 1300 114 397 Email: info@anglicaresq.org.au		Food and fuel vouchers	Requires booking an appointment to access services. Only able to book 2-3 appointments per week for each location.	Stafford	
Aspleycare	479 Robinson Road, Aspley 4018 Phone: 3862 7145	Mon-Fri 10am- 1.30pm	Food Parcels Fuel Vouchers	Only from Service Area.	32 Northside Suburbs	

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	Email: aspylecare@gmail.com Office hours: Mon-Fri 10am-1.30pm		Utility and Rent Bills Chemist Scripts Fares	Individual assistance is restricted to 5 times within 8-month period.		
Communify	180 Jubilee Tce, Bardon 4065 Phone: 3510 2700 Email: BardonNC@communify.org.au Office hours: Mon 10.30am-12.30pm, Thu 9.30am-11.30am				Inner Brisbane Brisbane West Brisbane North	
Nexus Care	151 Flockton Street, Everton Park 4053 Phone: 3353 7230 Email: info@nexuscare.com.au Office hours: Mon, Tues, Thurs 10am-4pm	Mon, Tues, Thu 10am-11:30am	ER Food Parcels	Appointment only for ER. There are criteria required to make the appointment and documentation is required. Food parcels - Anyone experiencing hardship may access. No appointment is necessary.	Brisbane North Brisbane West	Phone the office to discuss and make the appointment.
Southern Suburbs						
Name	Info	ER open	Services	Conditions	Areas covered	Other info
Anglicare	Level 1, 2906 Logan Rd, Underwood 4119 Phone: 3340 9299 Email: info@anglicaresq.org.au Office Hours: Mon-Fri 9am – 5pm	Tue 9am	Food and fuel vouchers	Walk-in service for appointments. Doors open at 9am but people start lining up earlier. Can only offer appointments to the first few people to arrive.	Underwood	

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Acacia Ridge Community Centre (Belong)	21 Hanify Street Acacia Ridge 4110 Phone: 3277 4893 Email: ER@belong.org.au Office hours: 9am – 2pm	Give us a call and leave contact details ER officer will follow up for a pre-assessment and make an appointment	Rent Arrears Overdue Bill Food vouchers Fuel vouchers when it's available Food parcel Medication Public school supplies	Car rego, Rates, Council fee, fine, Credit card debt, Go card and A clients can access ER once in every three months.	4102-4123, 4151-4152, 4156, 4300-4301, 4303-4306,4310-4312,4340,4344,4071,4074-4078	-Training programs which allow more opportunity to get training and employment. -Access Counselling programs which provide free 6 sessions for health & wellbeing life style. -Food coop; join a membership and get groceries in cheaper price. Opens 9:30-11:30 Monday to Friday.
Citipoint Care	322 Wecker Road, Carindale 4152 Phone: 3343 8888 Email: mail@citipointchurch.com Office hours: Mon-Fri 8.30am-4.30 pm	Mon-Fri 8.30am-4.30pm	ER Christmas hampers	Needs \$10 and Centrelink/healthcare/pension card Only 3 times a year	South Brisbane area	Citipoint Care
Elorac Place Community Centre	11A Southampton Road, Ellen Grove, 4078 Phone: 3271 3592 Email: Elorac.reception@wmq.org.au Office hours: Mon-Fri 9am – 3.30pm	NO ER	Food Shed: 9.30am – 11.30am Wednesday. Cheap groceries. Eftpos only. Counselling: Thursday. Appointments required. Free. Coffee and chat to family caseworker: Wednesday 9am – 11am. Just turn up.	NA	South	Play group: 9am – 11am Wednesday. Free Bus shuttle to surrounding area: 9am – 3pm Wednesday and Thursday. Free Free use of computers, phone and printer to community. Kids Club: 3.30pm – 4.30pm Tuesday. Ages prep and up. Free fun.
Goodna Youth Services	11 William Street, Goodna Phone: 3818 1050 Email: servicemanager@goodnayouthservices.org.au Office hours: Mon-Fri 9-4pm	Wednesday 8.30-12pm	Bakery items available Monday Friday 9-4pm, Food vouchers or Food parcels are offered through ER.	Current hard copy Centrelink statement. Proof of hardship ID	4300 & 4301	NO DISABILITY ACCESS
Kingston East Neighbourhood Centre	177 Meakin Road, Kingston 4127 Phone: 3808 8582 Email: emergency.relief@keng.org.au Office hours: Tues & Wed 9am – 12pm	Tues & Wed 9am – 12pm	Food Vouchers Food parcels Rent (form 11 or 12) Gas Electricity Telstra Vouchers	Appointments only by ringing Thursday or Friday between 9am – 2pm for the following week	Tanah Merah, Loganlea, Slacks Creek, Kingston, Woodridge, Meadowbrook	Refer clients to in-house support programs Refer clients to External Agencies if we are unable to help.

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Kyabra Community Association Inc	Kyabra St, Runcorn & 75 Old Progress Road Richlands Phone: 3373 9499 Email: kyabra@kyabra.org Office hours: 8:30 – 4:30 pm Monday to Friday	Appointment based (no drop-ins)	Small amount of funding. Financial conversations, budgeting support, information about concessions and strategies for managing bills. NILS provider – no geographical boundary; StepUp loans for eligible community members.	Initial assessment made over the phone, information, support and referral if required or not eligible. Appointment for financial conversation. Outcomes are made by a committee each week.	South Brisbane region; south west Brisbane region and Logan LGA.	Referral to other Kyabra services, including playgroups and parenting support, homelessness and housing. Kyabra is an NDIS provider Funded Foster and Kinship Care service.
Lighthouse Care	13-19 Monte-Khoury Drive, Loganholme 4129 and 1/16 Central Court, Hillcrest 4118 Phone: 3806 0639 Email: admin@lighthousecare.org.au	Mon-Fri 9am-5pm Sat 9am-12pm Loganholme only	Food trolley \$25 Discounted supermarket items Second-hand shop	A referral is required. Please always call prior-when customer comes in we need ID If they have had assistance before, it might not be available again	Logan area	
Logan East Community Neighbourhood Association	53-57 Cinderella Drive, Springwood 4127 Phone: 07 3808 4529 Email: admin@lecna.org.au Lecna@lecna.org.au Office hours: Mon-Thurs 9am-4pm, Friday 9am-12pm	Mon-Wed 9am-10.30am	Due to high need can only promise food parcel. All other services need to be assessed by Emergency Relief practitioner.	Clients need to bring with them Photo identification Currently Centrelink statement Printed Arrive before 10.30am	Logan City	We can assist with bread Monday to Thursday before 11.30am when available.
MultiLink Community Services Inc.	38 Blackwood Road, Logan Central Phone: 07 3808 4463 (office number) 07 3412 7177 (ER telephone line) Email: reception@multilink.org.au Office hours: Mon-Fri 8.30am – 5.00pm	Tue & Thurs 10am – 3pm	Food parcel Telstra vouchers Overdue utility bills (partial payment) Food vouchers/petrol vouchers are sometimes available Support for items outside of this is at the approval of the Manager	Can only access ER once in a 6-month period Appointments for ER are made each week (not in advance) on Monday (for appointments on Tuesday) and Wednesday (for appointments on Thursday – if there is still availability for the week).	Logan Area only	MultiLink Community Services is a government funded Neighbourhood Centre specialising in working with Culturally & Linguistically Diverse and mainstream community members in Logan and surrounds. We support clients with Employment & Training (funded Skilling Queenslanders for Work programs) also including Computer Classes and Job

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				Once appointments are booked for the week the ER phone line doesn't allow for messages to be left.		Hub, Aged Care, Disability Support (NDIS registered provider), Settlement, Financial Wellbeing, Community Support and NAYS Reconnect.
Sherwood Neighbourhood Centre	38 Thallon Street, Sherwood Phone: 3379 6963 Email: community@sherwoodnc.org Office hours: Mon-Thu 9am – 4pm	Wednesday 9.30am-12pm	Food/fuel vouchers Food parcels Clothing vouchers for thrift shop Telstra vouchers Limited medication payment support (must be purchased at our local chemist); Referrals	Appointment only Must present ID, Centrelink card & sight copies of bills Can only attend once per 3 months.	South Brisbane and South west Brisbane suburbs.	Funding for vouchers is limited and runs out December 2019. Food parcels will still be available.
St Hugh's Careforce	105 Poinsettia Street, Inala 4077 Phone: 3372 8117 Email: sthugh@bigpond.com	Tues 9am-11.30am	Food (will give out if office is open) Financial Assistance NO Food Vouchers We pay one Elect, Rego, phone, rent a year	Food 3 months See again 6 months from when seen To bring Centrelink income statement and information with bills	Inala, Darra, Durack, Forest Lake, Ellen Grove Will see people from other areas	We are funded by State Money Federal through Anglicare Food donated by our Anglican parishes and private donations.
The Helping Hand	Mt Gravatt DELIVERY 0402 042 771	Food parcels	Call for delivery		South-east	
Vietnamese Community in Australia	2709 Ipswich Rd, Darra Phone: 3375 6036 or 3375 5700 Email: Officemanager@vcaqld.org.au Office hours: Mon-Fri 10am-4pm	Mon-Fri 10am-4pm	Through appointment and sometimes walk-ins Can only assist each person every 3-4 months After attending our neighbourhood centre 4 times in a row, we ask that they attend budgeting course	Inala, Darra, Oxley, Mt Ommaney, Forest Lake, Doolandella, Springfield, Springfield Lakes, Durack, Gails, Sumner, Collingwood Park, Richlands, Jindalee, Camira, Redbank, Redbank Plains, Riverhills, Riverview, Bellbird Park, Goodna, Wacol, Sinnamon Park	South Brisbane and South west Brisbane	We have a small amount of brokerage under Community Connect Program, which is running until June 2019 to help clients with complex needs We run free activities throughout the whole year

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Village Avenue Community Church	1 The Village Avenue, Coopers Plains 4108 Phone: 3219 6700 Email: peter@villageave.org.au Office hours: Mon-Fri 9am – 4pm Disability access	Mon-Fri 9am – 4pm	Food Parcels Clothing vouchers for Uniting Church thrift shop Telstra vouchers limited medication payment support (must be purchased at our local chemist), limited fuel/ Go card assistance.	Must present ID, Centrelink card & sight copies of bills (can sight electronically on a phone / device). Agencies please provide letter of referral for clients.	Brisbane south and south west suburbs and Tarragindi.	Stop 56 on Orange Grove Rd Short walk to Coopers Plains train station If coming on foot / public transport we recommend bringing a wheeled grocery trolley, suitcase or pram if possible to carry food – 2 boxes and 1 large grocery bag usually given depending on availability.
Eastern Suburbs						
Wynnum / Manly Ward						
Name	Info	ER open	Services	Conditions	Areas covered	Other info
Anglicare	Phone (for appointments): 1300 114 397 Email: info@anglicaresq.org.au	Mon, Tues 9am to 4pm	Food and fuel vouchers	Requires booking an appointment to access services. Only able to book 2-3 appointments per week for each location.	Cleveland	Phone to make an appointment.
The Rock Christian Church	6 Hook St, Capalaba 4157 T: 3823 3572 ** Appointment only admin@therock.org.au	Tues, Thurs, Fri 9am to 2pm	Part payment of utility accounts Food parcels (\$45 or \$20 meat) Budgeting assistance	Appointment only. Eligibility: Proof of hardship. Documents required: ID, bank balance, income & expenditure.	Redland City, Neighbouring suburbs to Redlands	Food parcels can be ordered online, payment on pick up (cash/Eftpos)
Wynnum Baptist Church	287 Kianawah Road, Wynnum West T: 3390 5833	Wednesday 9am - 12pm	Food parcels (\$5) Fruit and vegetables (free) Financial Planning		Wynnum local area	Food parcels 9am -12pm Fruit and vegetables 10.30am - 12pm
Adra Community Centre	15 London Street, Eight Mile Plains Ph 3841 0621	Mon-Tues: 9am to 12pm Wed: 12pm to 3pm	Food, food vouchers and Telstra vouchers.	Current Centrelink statement, Health Care Card or Pensioner Concession Card.	Brisbane South suburbs, Logan north suburbs, Sunnybank & Sunnybank Hills.	

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Silky Oaks Children's Haven	T: 3906 8888 218 Manly Road, Manly 4179	9.30am-4.30pm	Small hampers only (unless a family, more than 5).		Wynnum / Manly	No clothing vouchers as op shop is closed.
Safe by The Bay Hub	Community Hub Churches of Christ Hall, 55 Berrima Street, Wynnum <i>Temporarily suspended until advise changes.</i>	Wednesday 9:00am - 12:30pm	Information, Referrals, Lunch Dept of Housing Silky Oaks Centrelink Babi QSTARS		Wynnum local area	The Dept of Housing HUB on Wednesday - temporarily suspended until advised. These organisations include Dept. Of Housing, Centrelink, Silky Oaks, QSTARS, and Corrective services and will continue to offer their services by their basic means.
St Peters Anglican Church	Community Breakfast St Peter's Anglican Church, 86 Bride Street, Wynnum Community Hub 77 Charlotte Street, Wynnum Only limited amount of food hampers to be handed out utilising social distancing measures	Mon 7.30am Monday 9am – 11am	Community Breakfast Community Hub Information, Referrals, food hampers Rosie's Van SUSO laundry/shower van Centrelink Dept of Housing	ID Required	Wynnum local area	St Peter's are now suspended. The hub is no longer functioning with no services being offered. We can on a limited basis distribute food parcels from the door; limited food parcels handed out Monday 9-11am. No one is allow on site any more. Contact Reverend Donna on Parish Office: 3893 2492 Mobile: 0435 023 184 E: stpeterskingdomkeys@gmail.com
Migrant Women's Emergency Support Service	61 Baynes Street Highgate Hill QLD 4101 T: 3846 3490	Tues, Thurs 9am-12noon	Food and utility payments	CALD background - Women	Brisbane	Brisbane BAU – Food vouchers provided Tuesday and Thursday 9-12. Utility bills are now to be scanned in to the centre, where they can assist with utility payments
Redland Community Centre Inc.	(i) 28 Lorraine St, Capalaba 4157 T: 3245 2117	Mon, Tues, Thurs, Fri 10am-2pm	Food parcels Hygiene Packs New Home Starter Packs Homeless Packs – VIA APPOINTMENT	Redlands, and Wynnum/Manly area. Drop-in centre.	Redlands, and Wynnum/Manly area.	Call for update: Tuesday outreach food program at the Presbyterian Church (corner of Bay Terrace and Cedar Streets) is still on from around 9 AM until their

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	(ii) Wynnum Outreach Presbyterian Church, 238 Bay Terrace (corner of Bay Terrace and Cedar Streets)	Tues 9.30am-2.30pm	Bill payment (gas, phone, electricity) Pharmacy NILS – VIA PHONE Outreach ER Food service Outreach ER Food service	ID (concession card, drivers' licence or student card etc) which shows your current address. Complete a form.		food runs out. Last Tuesday doors were closed just after midday. Clients are reminded that they need to come early or miss out. Contact Russell on M: 0476 844 283 Joy from Redland Community Centre– they need more food to keep up with demand.
The Salvation Army Property Trust	1-9 Macarthur Street, Alexandra Hills. Q 4164 T: 3824 5222 National SAL Line T: 1300 371 288	Mon and Fri 10am to 1.30pm	Food vouchers, bill payment (gas, phone, electricity), Pharmacy. FREE community lunch Monday and Friday at 11.30am FREE fruit and vegetables Monday @ 12.30pm	Phone the National SAL line (1300 371 288) assessment line to be assessed for emergency relief.	Redlands and adjoining suburbs of Wynnum/Maleny region.	Collect ER Gift Card from the Alexandra Hills Salvos Connect Centre or any Connect site. Some Salvos centres are closed. Any that are open are taking caution with social distancing etc, providing financial assistance through activated cards. .
St Vincent de Paul Wynnum Helpline Service	1800 846 643 Support Centres may offer services either by walk in or appointment only – please contact your local Support Centre for more information. Contact us via email or our usual mainline number (3393 4713) if you have a potential referral you wish to discuss		Food, clothing vouchers and other assistance available.	ID required (date of birth, address, income information)	Wynnum / Redlands Region	St Vincent de Paul Settlement Service has implemented a working from home arrangement. No longer meeting with clients. No longer be outreaching to community venues. We may still be able to accept SETS referrals depending on the individual client's need and suitability.
IntenCiti Church	287 Preston Road, Wynnum Ph: 3396 4286	Tues – Friday 10am – 2pm	Food Parcels \$20 or negotiable		Wynnum local area	No answer (phone potentially disconnected)
Seventh Day Adventist	25 Sunflower St, Wynnum Ph: 33887163	Thurs 6:00pm – 6:30pm	Food Parcels \$5		Wynnum local area	Phone disconnected (attempted additional number 3348 1763, also disconnected)

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Holland Park Ward						
Mt Gravatt Community Centre	1693 Logan Rd, Upper Mt Gravatt 4122 T: 3343 9833	Mon-Fri	Food parcels Small bill paying Go Cards Fuel Vouchers Prescriptions	All services are by appointment by phoning T: 3343 9833.	Mt Gravatt surrounds, including Coorparoo and Holland Park Wards	Home delivery of food parcels for those that are self-isolating. The Centre is temporarily closed for walk-ins, unless an appointment has been made.
Citipointe Church - Community Care	E: care@citipointechurch.com P: (07) 3347 5896 322 Wecker Road, Carindale 4152	8.30am - 4pm Monday to Fridays	Emergency food hampers \$10. \$60 worth of food by appointment. Free milk, bread and veggies. Low-Cost Clothing, Food, and Homewares	Present a Centrelink concession card.	Mt Gravatt, Holland Park, Carindale, Upper Mt Gravatt, Mackenzie, Mansfield	Ring prior to ensure that there is a hamper available. Drop in for free basic items.
Hillsong Citycare	16 Rover Street, Mt Gravatt, 4122 Phone: 3422 8565 Email: citycare.brisbane@hillsong.com Office hours: Tue & Wed 10am – 1pm	CEASING 30 JUNE 2020 Tue & Wed 10am – 1pm	Food parcels	NA	All areas	
ADRA Community Centre	3841 0621 adraemp@aapt.net.au 15 London Street, Eight Mile Plains 4113	Mon, Tues 9am-12pm, and Wed 12pm-3pm.	Emergency food parcels (groceries & veggies, sometimes bread).	PCC/HCC or CRN & photo ID.	Holland Park, Eight Miles Plains,	
The Salvation Army	Phone the National SAL line (1300 371 288) assessment line to be assessed for emergency relief or T: 3843 0511 202 Gallipoli Rd, Carina 4152		Food vouchers and travel vouchers.		Brisbane	Call the assessment line. They send a voucher out to a local church to be picked up by the person (done within 24hrs).
St Vincent de Pauls	1800 846 643 or T: 3393 4713 Support Centres may offer services either by walk in or appointment only – please		Food, clothing vouchers and other assistance available.	ID required (date of birth, address, income information)	Brisbane	Call the assessment line.

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	contact your local Support Centre for more information.					
Migrant Women's Emergency Support Service	61 Baynes Street Highgate Hill QLD 4101 T: 3846 3490	Phone for hours of operation	Food and utility payments	CALD background - Women	Brisbane	Food vouchers provided Tuesday and Thursday 9-12. Utility bills are now to be scanned in to the centre, where they can assist with utility payments
Morningside Ward						
Migrant Women's Emergency Support Service	61 Baynes Street Highgate Hill QLD 4101 T: 3846 3490	Tues, Thurs 9am – 12noon	Food and utility payments	CALD background - Women	Brisbane	Food vouchers provided Tuesday and Thursday 9-12. Utility bills are now to be scanned in to the centre, where they can assist with utility payments
Wesley Mission QLD Balmoral Uniting Community Centre / Church	19 Rogoona St MORNINGSIDE, QLD, 4170 T: 3399 7755 E: LynnJefferson@wmg.org.au	Food hampers Wed 9am-12pm. Basic ER hampers Thurs and Fri 9am-12pm	OzHarvest fresh food hampers available Wednesday 9-12pm. Basic ER hampers available Thursday and Friday 9-12pm.	Must call prior to attending to make appointment. Non-contact / social distance pick up. Appointment only. Eligibility: proof of low income, e.g. Pension card.	Morningside/ Balmoral region	Currently pick up only, though may look at doing drop offs in future.
The Salvation Army	Phone the National SAL line (1300 371 288) assessment line to be assessed for emergency relief.		Food vouchers and travel vouchers.		Brisbane	Call the assessment line. They send a voucher out to a local church to be picked up by the person (done within 24hrs).
St Vincent de Pauls	1800 846 643 Support Centres may offer services either by walk in or appointment only – please contact your local Support Centre for more information.		Food, clothing vouchers and other assistance available.	ID required (date of birth, address, income information)	ALL	
Doboy Ward						
Citipointe Church - Community Care	T: 3343 8888 322 Wecker Road, Carindale 4152		Weekly food hampers \$10. \$60 worth of food.	Present a Centrelink concession card.	Mt Gravatt, Holland Park, Carindale, Upper Mt	Ring prior to ensure that there is a hamper available.

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					Gravatt, Mackenzie, Mansfield	
The Salvation Army	Phone the National SAL line (1300 371 288) assessment line to be assessed for emergency relief.		Food vouchers and travel vouchers.		ALL	Call the assessment line. They send a voucher out to a local church to be picked up by the person (done within 24hrs).
St Vincent de Pauls	1800 846 643 Support Centres may offer services either by walk in or appointment only – please contact your local Support Centre for more information.		Food, clothing vouchers and other assistance available.	ID required (date of birth, address, income information)	ALL	
Migrant Women's Emergency Support Service	61 Baynes Street Highgate Hill QLD 4101 T: 3846 3490	Tues, Thurs 9am-12noon	Food and utility payments	CALD background - Women	Brisbane	Food vouchers provided Tuesday and Thursday 9-12. Utility bills are now to be scanned in to the centre, where they can assist with utility payments
Mt Gravatt Community Centre	1693 Logan Rd, Upper Mt Gravatt 4122 T: 3343 9833	Mon-Fri	Food parcels Small bill paying Go Cards Fuel Vouchers Prescriptions	All services are by appointment by phoning T: 3343 9833.	Mt Gravatt surrounds, including Doboy and Chandler Wards	Home delivery of food parcels for those that are self-isolating (including Seniors who have been advised to stay at home), and for people that are not able to leave their house and do not have someone to do their shopping for them (i.e. could be people with a disability, no friends or family, no transport etc). The Centre is temporarily closed for walk-ins, unless an appointment has been made.
Chandler Ward						
Citipointe Church - Community Care	T: 3343 8888 322 Wecker Road, Carindale 4152		Weekly food hampers \$10. \$60 worth of food.	Present a Centrelink concession card.	Mt Gravatt, Holland Park, Carindale, Upper Mt Gravatt,	Ring prior to ensure that there is a hamper available.

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					Mackenzie, Mansfield	
The Salvation Army	Phone the National SAL line (1300 371 288) assessment line to be assessed for emergency relief.		Food vouchers and travel vouchers.		ALL	Call the assessment line. They send a voucher out to a local church to be picked up by the person (done within 24hrs).
St Vincent de Pauls	1800 846 643 Support Centres may offer services either by walk in or appointment only – please contact your local Support Centre for more information.		Food, clothing vouchers and other assistance available.	ID required (date of birth, address, income information)	ALL	
Migrant Women's Emergency Support Service	61 Baynes Street Highgate Hill QLD 4101 T: 3846 3490	Tues, Thurs 9am-12noon	Food and utility payments	CALD background - Women	Brisbane	Food vouchers provided Tuesday and Thursday 9-12. Utility bills are now to be scanned in to the centre, where they can assist with utility payments
Mt Gravatt Community Centre	1693 Logan Rd, Upper Mt Gravatt 4122 T: 3343 9833	Mon-Fri	Food parcels Small bill paying Go Cards Fuel Vouchers Prescriptions	All services are by appointment by phoning T: 3343 9833.	Mt Gravatt surrounds, including Doboy and Chandler Wards	Home delivery of food parcels for those that are self-isolating (including Seniors who have been advised to stay at home), and for people that are not able to leave their house and do not have someone to do their shopping for them (i.e. could be people with a disability, no friends or family, no transport etc). The Centre is temporarily closed for walk-ins, unless an appointment has been made.
Coorparoo Ward						
The Salvation Army	Phone the National SAL line (1300 371 288) assessment line to be assessed for emergency relief.		Food vouchers and travel vouchers.		ALL	Call the assessment line. They send a voucher out to a local church to be picked up by the person (done within 24hrs).

Emergency Relief Organisations - Brisbane

St Vincent de Pauls	1800 846 643 Support Centres may offer services either by walk in or appointment only – please contact your local Support Centre for more information.		Food, clothing vouchers and other assistance available.	ID required (date of birth, address, income information)	ALL	
Migrant Women's Emergency Support Service	61 Baynes Street Highgate Hill QLD 4101 T: 3846 3490	Tues, Thurs 9am-12noon	Food and utility payments	CALD background - Women	Brisbane	Food vouchers provided Tuesday and Thursday 9-12. Utility bills are now to be scanned in to the centre, where they can assist with utility payments
Greenslopes Baptist Church						
Mt Gravatt Community Centre	1693 Logan Rd, Upper Mt Gravatt 4122 T: 3343 9833	Mon-Fri	Food parcels Small bill paying Go Cards Fuel Vouchers Prescriptions	All services are by appointment by phoning T: 3343 9833.	Mt Gravatt surrounds, including Coorparoo and Holland Park Wards	Home delivery of food parcels for those that are self-isolating (including Seniors who have been advised to stay at home), and for people that are not able to leave their house and do not have someone to do their shopping for them (i.e. could be people with a disability, no friends or family, no transport etc). The Centre is temporarily closed for walk-ins, unless an appointment has been made.
Western Suburbs						
Name	Info	ER open	Services	Conditions	Areas covered	Other info
Anglicare	144 Brisbane Rd, Booval QLD 4304 Phone: 1300 610 610 Email: info@anglicaresq.org.au Office Hours: Mon-Fri 8.30am – 5pm	Fri 9am	Food and fuel vouchers	Walk-in service for appointments. Doors open at 9am but people start lining up earlier. Can only offer appointments to the	Booval	

Emergency Relief Organisations - Brisbane

				first few people to arrive.		
Acacia Ridge Community Centre (Belong)	21 Hanify Street, Acacia Ridge 4110 Phone: 3277 4893 Email: ER@belong.org.au Office hours: Mon-Fri 9am – 2pm	Give us a call and leave contact details ER officer will follow up for a pre-assessment and make an appointment	Rent Arrears Overdue Bill Food vouchers Fuel vouchers when it's available Food parcel Medication Public school supplies.	Car rego, Rates, Council fee, fine, Credit card debt, Go card and A clients can access ER once in every three months.	4102-4123, 4151-4152, 4156, 4300-4301, 4303-4306, 4310-4312, 4340, 4344, 4071, 4074-4078	-Training programs which allow more opportunity to get training and employment. -Access Counselling programs which provide free 6 sessions for health & wellbeing life style. -Food coop; join a membership and get groceries in cheaper price. Opens 9:30-11:30 Monday to Friday.
Communify	180 Jubilee Tce, Bardon 4065 Phone: 3510 2700 Email: BardonNC@communify.org.au Office hours: Mon 10.30am-12.30pm, Thu 9.30am-11.30am	Assistance with bills food vouchers Telstra vouchers. Fresh food.			Inner Brisbane Brisbane West Brisbane North	
Ipswich Assist	20 Limestone St, Ipswich 4305 Phone: 34131070 Email: office@ipswichassist.org.au Office hours: Mon 9am-4pm, Tue – 9am-3pm	Tuesday 9am-3pm Call on Monday between 9am-3pm for an appointment	Food hampers Bills up to a maximum of \$50 Fuel vouchers for \$25 Prescription voucher for prescriptions on the PBS \$25 maximum at our specific pharmacy Second-hand clothing voucher for \$15 at our specific Op-Shop.	Appointment only Can only attend once per 3 months. Interviewer will assess which ER assistance will be given dependent on the interview and our current availabilities. Centrelink statement if available. A copy of the bill or relevant documents.		We are a Christian not for profit organisation that is there for people when hard times hit. We realise that this can happen at any time though sickness, loss of employment, relationship breakdown, loss of earning capacity, mental health issues and many other things. Ipswich Assist will be there to give help, hope and support at these times. We share the love of Christ in our city through practical care for those who need it most
Ipswich Housing &	14 South Station Road, Booval Phone: 3816 1435 Email: admin@ihssi.org.au	Mon-Fri 9am-4pm	NO ER Information, advocacy and referral only	Please call for an appointment. Please	Any	

Emergency Relief Organisations - Brisbane

Support Services Inc	Office hours: Mon-Fri 9am-4pm		Frozen meals only when available.	call prior to pick up. Please bring own bags.		
Leichhardt-One Mile Community Centre	1-17 Denman Street, Leichhardt 4305 Phone: 3812 1270 Email: centresupport@lmginc.org.au Office hours: Mon-Thur 9am - 4pm, Fri 9am - 2pm	Wednesday Call on Tuesday 9-10am for appt.	Non-perishable Food Hamper	Must supply current income statement or bank statement	Ipswich only	
Nexus Care	151 Flockton Street, Everton Park 4053 Phone: 3353 7230 Email: info@nexuscare.com.au Office hours: Mon, Tues, Thurs 10am-4pm	Mon, Tues, Thu 10am-11:30am	ER Food Parcels	Appointment only for ER There are criteria required to make the appointment and documentation is required, so best to call the office to discuss and make the appointment. Anyone experiencing hardship may access the food parcels during our opening hours. No appointment is necessary.	Brisbane North Brisbane West	
Sherwood Neighbourhood Centre	38 Thallon Street, Sherwood Phone: 3379 6963 Email: community@sherwoodnc.org Office hours: Mon-Thu 9am – 4pm	Wednesday 9.30am-12pm	Food/fuel vouchers Food parcels Clothing vouchers for thrift shop Telstra vouchers Limited medication payment support (must be purchased at our local chemist) Referrals	Appointment only Must present ID, Centrelink card & sight copies of bills Can only attend once per 3 months.	West and south west Brisbane suburbs.	Funding for vouchers is limited and runs out December 2019. Food parcels will still be available.